

2023-24 Community Cold Weather Response Plan for Individuals Experiencing Homelessness



Cold Weather Alert: This plan is not triggered by a specific temperature. Individuals are encouraged to use their judgement about the temperature and weather conditions, as well as the safety and wellbeing of individuals.

Do you see someone in need of assistance?

I'm looking for an emergency shelter at any time of day...

Is it a life threatening emergency?

They need assistance, but not an emergency response. Call:

Adults (25+ years) & Families

Youth (16-24 years)



Call 911

For downtown support, call Welcoming Streets at: 519-838-6737

Call: 226-821-3345

Call: 519-837-3892

Here 24/7: 1-844-437-3247

Guelph Police Service non-emergency line: 519-824-1212



Warm-up locations in Guelph

Where	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
23 Gordon Emergency Shelter (23 Gordon St.)	8:00 PM - 8:00 AM (7 days a week - intake done upon arrival)						
Youth Emergency Shelter (18 Norwich St. E)	24/7 (7 days a week)						
Youth Hub (133 Woolwich St.)	9:00 AM - 5:00 PM (Monday - Friday)					CLOSED	
Royal City Mission (50 Quebec St.)	8:00 AM - 7:00 PM (Monday - Saturday)						CLOSED
Hope House (10 Cork St. E)	9:00 AM - 4:00 PM (Monday - Wednesday)			9 AM - 6 PM	CLOSED		
Chalmers Downtown: (41 Macdonell St.) West: (577 Willow Rd)	10 AM - 12 PM Downtown		6:30 PM - 8 PM Downtown	9 AM - 11 AM West	10 AM - 12 PM Downtown	CLOSED	
Guelph City Hall (1 Carden St.)	8:30 AM - 4:00 PM (Monday - Friday)					CLOSED	10 AM - 4 PM*
Guelph Main Library (100 Norfolk St.)	9:00 AM - 9:00 PM (Monday - Thursday)				9 AM - 5 PM (Fri & Sat)		1 PM - 5 PM
West End Branch (21 Imperial Rd. S)	9:00 AM - 8:00 PM (Monday - Thursday)				9 AM - 9 PM	9 AM - 5 PM	1 PM - 5 PM
All other Guelph Public Library Locations**	9:00 AM - 8:00 PM (Monday - Thursday)				9:00 AM - 5:00 PM (Fri & Sat)		1 PM - 5 PM

***Please note:** City Hall will open on Sundays from 10am - 4pm when extreme cold warnings are issued by Environment Canada. These warnings are issued when the temperature or wind chill is expected to reach -30°C for at least 2 hours.

****Library location addresses:** 380 Eramosa Rd., 1 Starwood Dr., 650 Scottsdale Dr., 100-31 Farley Dr.

Meals	Royal City Mission: Breakfast at 8 AM, Lunch every Monday to Saturday at 12 PM, Dinner every Monday to Saturday at 6 PM Your Downtown Guelph Friends: Fridays and Sundays 1:45 pm to 3:15 pm
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Holiday Hours

Youth Hub: Closed Dec. 25 & 26, Jan. 1, Feb. 19
Hope House: Closed Dec. 25 & 26, Jan. 1, Feb. 19
Chalmers: Closed Dec. 25 & 26, Jan. 1, Feb. 19
Guelph City Hall: Closed Dec. 25 & 26, Jan. 1, Feb. 19
Guelph Public Libraries: Closed Dec. 24, 25 & 26, Jan. 1, Feb. 19

POVERTY
GUELPH & WELLINGTON TASK FORCE FOR
ELIMINATION

www.gwpoverity.ca
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