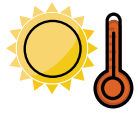


2025 Community Hot Weather Response Plan for Individuals Experiencing Homelessness



Hot Weather Alert:

This plan is not triggered by a specific temperature. Individuals are encouraged to use their judgement about the temperature and weather conditions, as well as the safety and wellbeing of individuals.

Do you see someone in need of assistance?

Is it a life threatening emergency?

Call 911



They need assistance, but not an emergency response. Call:

For downtown support, call Welcoming Streets at: 519-838-6737
Here 24/7: 1-844-437-3247
Guelph Police Service non-emergency line: 519-824-1212

I'm looking for an emergency shelter at any time of day...

Adults (25+ years)
Call: 519-822-1100

Families
Call: 519-265-1323

Youth (16-24 years)
Call: 519-837-3892



Cool-down locations in Guelph

Where	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
23 Gordon Emergency Shelter (23 Gordon St.)	8:00 PM - 8:00 AM (7 days a week - intake done upon arrival)						
Youth Emergency Shelter* (18 Norwich St. E.)	24/7 (7 days a week)						
Youth Hub* (133 Woolwich St.)	9:00 AM - 4:30 PM (Monday - Friday)					CLOSED	
Grove Hub* (130 Woodland Glen Dr)	12 PM - 8 PM	12 PM - 8 PM	12 PM - 8 PM**	1 PM - 5 PM	1 PM - 5 PM	CLOSED	
Grove Hub* (737 Woolwich St.)	10:00 AM - 5:00 PM (Monday - Friday)					CLOSED	
Royal City Mission (50 Quebec St.)	12:00 PM - 7:00 PM (Monday - Sunday)						
Hope House (10 Cork St. E)	9:00 AM - 4:00 PM (Monday - Wednesday)			9 AM - 6 PM	CLOSED		
Chalmers Downtown: (41 Macdonell St.) West: (577 Willow Rd.)	9:30 AM - 12 PM Downtown	9:30 AM - 12 PM Downtown	6:30 PM - 8 PM Downtown	9:30 AM - 11:30 AM West	10 AM - 11:30 AM Downtown	CLOSED	
Guelph City Hall (1 Carden St.)	8:30 AM - 4:00 PM (Monday - Friday)					CLOSED	
Guelph Public Library West End Branch (21 Imperial Rd. S)	9:00 AM - 8:00 PM (Monday - Thursday)				9 AM - 9 PM	9 AM - 5 PM	1 PM - 5 PM
All other Guelph Public Library Locations****	9:00 AM - 8:00 PM (Monday - Thursday)				9 AM - 5 PM (Fri & Sat)***		CLOSED

*The Youth Emergency Shelter, Youth Hub, and Grove Hubs are only open to those under 26 years old

**The Grove YMCA will open at 1-5 PM on the first and last Wednesday of the month

***Please note: City Hall may open as a cooling centre with extended hours in the event of a heat warning. Please visit the City of Guelph's social channels on Facebook, Instagram or Twitter for immediate updates on hours. Visit the City of Guelph at <https://guelph.ca/living/recreation/rec-facilities/city-cooling-centres/> for additional updates on hours. The cooling locations listed above will also be notified to share updates with the community.

**** (100 Norfolk St., 380 Eramosa Rd., 1 Starwood Dr., 650 Scottsdale Dr., 100-31 Farley Dr.)

Meals



Royal City Mission (50 Quebec St.): Lunch at 1pm and dinner at 6 pm Monday - Sunday
Your Downtown Guelph Friends (176 Wyndham St. N): Meal at 2 pm- 3:30 pm Sunday

Holiday Hours

Hope House, Youth Hub & Grove Hubs, Chalmers (all locations), **Guelph City Hall & Guelph Public Libraries**: Closed Sept 1st

POVERTY ELIMINATION
GUELPH & WELLINGTON TASK FORCE FOR
www.gwpoverity.ca
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