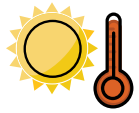


2026 Community Hot Weather Response Plan for Individuals Experiencing Homelessness in Guelph



Hot Weather Alert:

This plan is not triggered by a specific temperature. Individuals are encouraged to use their judgement about the temperature and weather conditions, as well as the safety and wellbeing of individuals.

Do you see someone in need of assistance?

Is it a life threatening emergency?

Call 911



They need assistance, but not an emergency response. Call:

For downtown support, call Welcoming Streets at: 519-838-6737
Here 24/7: 1-844-437-3247
Guelph Police Service non-emergency line: 519-824-1212

I'm looking for an emergency shelter at any time of day...

Adults (25+ years)
Call: 226-821-3345

Families
Call: 519-265-1323

Youth (16-24 years)
Call: 519-837-3892



Cool-down locations in Guelph

Where	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
23 Gordon Emergency Shelter (23 Gordon St.)	8:00 PM - 8:00 AM (7 days a week - intake done upon arrival)						
23 Gordon Daytime Space (23 Gordon St.)	8:00 AM - 2:00 PM (Monday - Friday)					8 AM - 8 PM	CLOSED
Youth Emergency Shelter* (18 Norwich St. E.)	24/7 (7 days a week)						
Youth Hub* (133 Woolwich St.)	9:00 AM - 4:30 PM (Monday - Friday)					CLOSED	
Royal City Mission (50 Quebec St.)	1 PM - 7 PM	CLOSED	1 PM - 7 PM	CLOSED	1 PM - 7 PM	CLOSED	10 AM - 2 PM
Chalmers Downtown: (41 Macdonell St.) West: (577 Willow Rd.)	9:00 AM - 12 PM Downtown	9:00 AM - 12 PM Downtown	6:30 PM - 8 PM Downtown	9:30 AM - 11:30 AM West	10 AM - 12 PM Downtown	CLOSED	
Hope House (10 Cork St. E)	9:00 AM - 4:00 PM (Monday - Wednesday)			9 AM - 6 PM	CLOSED		
Salvation Army (210 Victoria Rd. S.)	CLOSED	10:00 AM - 12:00 PM & 1:00 PM - 3:45 PM (Tuesday- Friday)				CLOSED	
Grove Hubs* (737 Woolwich St.) (130 Woodland Glen Dr)**	11:00 AM - 7:00 PM (Monday - Friday)					CLOSED	
Guelph City Hall (1 Carden St.)	8:30 AM - 4:00 PM (Monday - Friday)					CLOSED	
Guelph Public Library West End (21 Imperial Rd. S)	9:00 AM - 8:00 PM (Monday - Thursday)				9 PM - 9 PM	9 AM - 5 PM	1 PM - 5 PM
All other Guelph Public Library Locations***	9:00 AM - 8:00 PM (Monday - Thursday)				9 AM - 5 PM (Friday - Saturday)		CLOSED

Please note: For more information on City cooling locations & hours, please visit the City of Guelph's cooling centre webpage: guelph.ca/living/recreation/rec-facilities/city-warming-and-cooling-centres/

*The Youth Emergency Shelter, Youth Hub, and Grove Hubs are only open to those under 26 years old *** (100 Norfolk St., 380 Eramosa Rd., 1 Starwood Dr., 650 Scottsdale Dr., 100-31 Farley Dr.)

**The Grove YMCA will open at 1-5 PM on the first and last Wednesday of the month

Meals
Royal City Mission (50 Quebec St.): Lunch at 1pm Mon/Wed/Fri/Sun & dinner at 6 pm Mon/Wed/Fri
Side by Side Guelph (176 Wyndham St N.): Meal from 2-3:30pm Sundays
23 Gordon Daytime Drop In (23 Gordon St.): Light breakfast at 8:30am Mon-Sat, hot lunch at 11am Mon-Fri & 12pm Sat, light lunch at 1pm Tue/Thu, & light dinner at 5pm Sat

Holiday Hours

Hope House, Youth Hub, Grove Hubs, Guelph City Hall, & Guelph Public Libraries: Closed Jul 1, Aug. 3, and Sept. 7