

2026-27 County Cold Weather Response for Individuals Who Are Unhoused



Cold Weather Alert: This response is not triggered by a specific temperature. Individuals are encouraged to use their judgement about the temperature and weather conditions, as well as the safety and wellbeing of individuals.

Do you see someone in need of assistance?

Is it a life threatening emergency?

Call 911

They need assistance,
but not an emergency response. Call:

Here 24/7: 1-844-437-3247

Wellington County OPP non-emergency line: 1-888-310-1122

I'm looking for an emergency shelter at any time of day...

Adults (25+ years)
Call: 226-821-3345

Families
Call: 519-265-1323

Youth (16-24 years)
Call: 519-837-3892



Cool-down locations in Wellington County

Where	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Aboyne Library (552 Wellington Rd. 18)	10 AM - 8 PM				10 AM - 5 PM		1 PM - 5 PM
Arthur Library (110 Charles St E.)	10 AM - 5 PM	10 AM - 8 PM			10 AM - 5 PM	10 AM - 3 PM	CLOSED
Clifford Library (7 Brown St. N)	CLOSED	10 AM - 8 PM	2 PM - 8 PM		10 AM - 5 PM	10 AM - 3 PM	CLOSED
Elora Library (144 Geddes St.)	10 AM - 5 PM	10 AM - 8 PM	10 AM - 5 PM	10 AM - 8 PM	10 AM - 5 PM	10 AM - 3 PM	CLOSED
Erin Library (135 Daniel St.)	10 AM - 5 PM	10 AM - 8 PM			10 AM - 5 PM	10 AM - 3 PM	CLOSED
East Wellington Community Services Rockwood (143 Dennis Street, Unit A)	8 AM - 4 PM				8 AM - 12 PM	CLOSED	
Erin (45 Main St.)	10 AM - 4 PM				10 AM - 12:30 PM	10 AM - 2 PM	CLOSED
Fergus Library (190 St. Andrew St. W)	10 AM - 8 PM				10 AM - 5 PM		1 PM - 5 PM
Harriston Library (88 Mill St.)	10 AM - 8 PM		1 PM - 8 PM	10 AM - 8 PM	10 AM - 5 PM	10 AM - 3 PM	CLOSED
Hillsburgh Library (9 Station St.)	10 AM - 5 PM	10 AM - 8 PM			10 AM - 5 PM	10 AM - 3 PM	CLOSED
Marden Library (7368 Wellington Rd. 30 RR#5)	10 AM - 5 PM	1 PM - 8 PM	10 AM - 8 PM	1 PM - 8 PM	10 AM - 5 PM	10 AM - 3 PM	CLOSED
Mount Forest Library (118 Main St. N)	10 AM - 5 PM	10 AM - 8 PM	10 AM - 5 PM	10 AM - 8 PM	10 AM - 5 PM	10 AM - 3 PM	CLOSED
Drayton Library (106 Wellington St. S.)	10 AM - 5 PM	10 AM - 8 PM			10 AM - 5 PM	10 AM - 3 PM	CLOSED
Palmerston Library (265 Bell St.)	10 AM - 8 PM				10 AM - 5 PM	10 AM - 3 PM	CLOSED
Puslinch Library (29 Brock Rd. S)	CLOSED	10 AM - 8 PM			10 AM - 5 PM	10 AM - 5 PM	CLOSED
Rockwood Library (121 Rockmosa Dr.)	10 AM - 8 PM				10 AM - 5 PM		CLOSED
Grove Hub Main Place Erin* (10 Thompson Crescent)	2 PM - 6 PM					CLOSED	
Grove Hub* Fergus (900 Tower St. S.) Palmerston (390 Main St. E.)	11 AM - 6 PM					CLOSED	

*The Grove Hubs are only open to those under 26 years old